

## APPENDIX D

### Area L West Hove Review

#### Background

A resident parking scheme was implemented in the West Hove are (Area L) in 2018. It was agreed in the parking priority timetable set in 2019 that a review be carried out in 2021.

#### Headline Findings

- 81.7% of respondents are satisfied or very satisfied with the current West Hove (Area L) parking scheme.
- 88% of respondents are happy for the scheme to remain the same
- 7.7% of respondents want the scheme changed to a full scheme

#### Methodology

In November 2021, the council wrote to 2833 property addresses within the boundaries of the residents parking area (Area L). Respondents were invited to complete the survey online via the council's Consultation Portal: Citizen Space or paper copies of the questionnaire and a prepaid reply envelope were also available on request. The consultation ran from 1st to 30th November 2021.

#### Results

443 valid responses<sup>1</sup> were received from within the scheme boundary giving a response rate of 15.6%. People were asked how satisfied they are with the current Area L parking scheme?

	Number	%
Very Satisfied	223	51.0
Satisfied	134	30.7
Neither satisfied nor dissatisfied	41	9.4
Dissatisfied	28	6.4
Very dissatisfied	11	2.5
<b>Total</b>	<b>437</b>	<b>100</b>

<sup>1</sup> 100 responses were removed from the analysis for the following reasons: 18 gave incomplete or no address details, 16 from outside the area (mainly neighbouring roads) and 66 duplicate responses.

People were then asked if they were happy for the scheme to remain the same:

	Number	%
Yes	381	88.0
No	52	12.0
<b>Total</b>	<b>433</b>	<b>100</b>

And whether they wanted to be considered for a full parking scheme (Monday to Sunday 9am to 8pm)

	Number	%
Yes	34	7.7
No	407	92.3
<b>Total</b>	<b>441</b>	<b>100</b>

**How satisfied are you with the West Hove (Area L) residents parking scheme?  
Replies by street are as follows:**

	Number of properties mailed	Response rate (%)	Satisfied or very satisfied		Neither satisfied nor dissatisfied		Dissatisfied or very dissatisfied	
			Number	%	Number	%	Number	%
Aldrington Close	39	0.0	0	0.0	0	0.0	0	0.0
Basin Road North	1	0.0	0	0.0	0	0.0	0	0.0
Boundary Road	215	1.4	1	33.3	1	33.3	1	33.3
Brittany Road	62	35.5	20	90.9	1	4.5	1	4.5
Chelston Avenue	27	37.0	9	90.0	1	10.0	0	0.0
Derek Avenue	55	23.6	10	76.9	2	1.2	1	7.7
Erroll Road	96	13.5	8	61.5	4	30.8	1	7.7
Glastonbury Road	13	53.8	7	100.0	0	0.0	0	0.0
Glebe Villas	72	16.7	10	83.3	0	0.0	2	16.7
Harbour Mews	4	25.0	1	100.0	0	0.0	0	0.0
Ingram Crescent East	253	2.4	2	33.3	4	66.7	0	0.0
Ingram Crescent West	244	0.0	0	0.0	0	0.0	0	0.0
Jesmond Close	3	0.0	0	0.0	0	0.0	0	0.0
Jesmond Road	54	13.0	5	71.4	2	28.6	0	0.0
Kenton Road	12	33.3	2	50.0	1	25.0	1	25.0
Kingsway	168	10.1	13	76.5	0	0.0	4	23.5
Leicester Villas	67	23.9	14	87.5	1	6.3	1	6.3
Mansfield Road	56	16.1	8	88.9	0	0.0	1	11.1
Middleton Avenue	46	21.7	6	60.0	2	20.0	2	20.0

	Number of properties mailed	Response rate (%)	Satisfied or very satisfied		Neither satisfied nor dissatisfied		Dissatisfied or very dissatisfied	
			Number	%	Number	%	Number	%
Mornington Crescent	8	37.5	2	66.7	0	0.0	1	33.3
New Church Road	191	11.5	17	77.3	2	9.1	3	13.6
Olive Road	8	0.0	0	0.0	0	0.0	0	0.0
Portland Avenue	59	32.2	17	89.5	1	5.3	1	5.3
Portland Lane	3	0.0	0	0.0	0	0.0	0	0.0
Portland Road	255	10.2	20	76.9	2	7.7	4	15.4
Portland Villas	78	35.9	27	96.4	1	3.6	0	0.0
Roman Road	77	37.7	29	100.0	0	0.0	0	0.0
Rothbury Road	48	20.8	9	90.0	1	10.0	0	0.0
Seaford Road	27	18.5	2	40.0	2	40.0	1	20.0
St Keyna Avenue	55	43.6	19	79.2	2	8.3	3	12.5
St Leonards Avenue	165	18.2	27	90.9	2	6.7	1	3.3
St Leonards Gardens	87	24.1	17	81.0	3	14.3	1	4.8
St Leonards Road	135	26.7	26	72.2	2	5.6	8	22.2
Woodhouse Close	4	25.0	1	100.0	0	0.0	0	0.0
Woodhouse Road	52	34.6	16	88.9	2	11.1	0	0.0
Worcester Villas	94	16.0	12	80.0	2	13.3	1	6.7
<b>Total</b>	<b>2833</b>	<b>15.6</b>	<b>357</b>	<b>81.7</b>	<b>41</b>	<b>9.4</b>	<b>39</b>	<b>8.9</b>

People were asked if they were happy for the scheme to remain the same? Replies by street are as follows:

Street	Yes		No	
	Number	%	Number	%
Aldrington Close	0	0.0	0	0.0
Basin Road North	0	0.0	0	0.0
Boundary Road	2	66.7	1	33.3
Brittany Road	22	100.0	0	0.0
Chelston Avenue	8	88.9	1	11.1
Derek Avenue	12	92.3	1	7.7
Erroll Road	12	92.3	1	7.7
Glastonbury Road	7	100.0	0	0.0
Glebe Villas	8	66.7	5	33.3
Harbour Mews	1	100.0	0	0.0
Ingram Crescent East	6	100.0	0	0.0
Ingram Crescent West	0	0.0	0	0.0
Jesmond Close	0	0.0	0	0.0
Jesmond Road	6	85.7	1	14.3
Kenton Road	4	100.0	0	0.0
Kingsway	14	82.4	3	17.6
Leicester Villas	14	93.3	1	6.7
Mansfield Road	8	88.9	1	11.1
Middleton Avenue	7	70.0	3	30.0
Mornington Crescent	2	66.7	1	33.3
New Church Road	19	86.4	3	13.6
Olive Road	0	0.0	0	0.0
Portland Avenue	17	89.5	2	10.5
Portland Lane	0	0.0	0	0.0
Portland Road	20	76.9	6	23.1
Portland Villas	28	100.0	0	0.0
Roman Road	28	96.6	1	3.4
Rothbury Road	9	90.9	1	10.0

Street	Yes		No	
	Number	%	Number	%
Seaford Road	3	75.0	1	25.0
St Keyna Avenue	22	91.7	2	8.3
St Leonards Avenue	26	86.7	4	13.3
St Leonards Gardens	19	90.5	2	9.5
St Leonards Road	29	82.9	6	17.1
Woodhouse Close	1	100.0	0	0.0
Woodhouse Road	16	88.9	2	11.1
Worcester Villas	11	73.3	4	26.7
<b>Total</b>	<b>381</b>	<b>88.0</b>	<b>52</b>	<b>12.0</b>

People were asked if they wanted to be considered for a full scheme? Replies by street are as follows:

Street	Yes		No	
	Number	%	Number	%
Aldrington Close	0	0.0	0	0.0
Basin Road North	0	0.0	0	0.0
Boundary Road	0	0.0	3	100.0
Brittany Road	0	0.0	22	100.0
Chelston Avenue	0	0.0	10	100.0
Derek Avenue	0	0.0	13	100.0
Erroll Road	1	7.1	13	92.9
Glastonbury Road	1	14.3	6	85.7
Glebe Villas	1	8.3	11	91.7
Harbour Mews	0	0.0	1	100.0
Ingram Crescent East	1	16.7	5	83.3
Ingram Crescent West	0	0.0	0	0.0
Jesmond Close	0	0.0	0	0.0
Jesmond Road	2	28.6	5	71.4

Street	Yes		No	
	Number	%	Number	%
Kenton Road	0	0.0	4	100.0
Kingsway	2	11.8	15	88.2
Leicester Villas	1	6.3	15	93.8
Mansfield Road	0	0.0	9	100.0
Middleton Avenue	1	10.0	9	90.0
Mornington Crescent	0	0.0	3	100.0
New Church Road	1	4.5	21	95.5
Olive Road	0	0.0	0	0.0
Portland Avenue	0	0.0	19	100.0
Portland Lane	0	0.0	0	0.0
Portland Road	5	18.5	22	81.5
Portland Villas	1	3.6	27	96.4
Roman Road	3	10.3	26	89.7
Rothbury Road	0	0.0	10	100.0
Seaford Road	0	0.0	6	100.0
St Keyna Avenue	0	0.0	25	100.0
St Leonards Avenue	4	13.3	26	86.7
St Leonards Gardens	0	0.0	21	100.0
St Leonards Road	7	20.0	28	80.0
Woodhouse Close	0	0.0	1	100.0
Woodhouse Road	0	0.0	18	100.0
Worcester Villas	3	18.8	13	81.3
<b>Total</b>	<b>34</b>	<b>7.7</b>	<b>407</b>	<b>92.3</b>

Respondents could make comments on what is going well, what is not going well and also general comments about the scheme:<sup>2</sup>

<b>What is going well?</b>	<b>No. of times mentioned</b>
Has stopped commuter parking / all day parking / abandoned vehicles	157
Increased availability of parking outside or near my home	120
It's flexible / can still have visitors / tradespeople / good for local business	72
Everything is going well / generally positive	55
There is less congestion / less parked cars / improved safety	36
Enforcement is good	11
Reasonable cost	5
Easy to get or renew permits	4
<b>What is not going so well</b>	<b>No. of times mentioned</b>
Cost is too high / don't want to pay for parking	36
Difficult to get or renew permits / visitor permits hard to get / open the customer service centre	22
Difficult to park in the evening or overnight	16
Not enough enforcement / wardens	16
Not enough spaces / still difficult to park near to home	15
Evening restriction is not appropriate	14
Difficult to have daytime visitors / all day tradespeople	13
Doesn't stop businesses and employees moving cars into and out of adjacent areas to avoid restrictions	12
Traffic speed has increased	9
Still inconsiderate / illegal / badly parked cars	9
Scheme is unnecessary	8
Has caused residents to pave over gardens / loss of greenery	5
Has caused displacement to other areas	4
Don't want double yellow lines	3
<b>Do you have any other suggested changes or comments?</b>	<b>No. of times mentioned</b>
Would prefer Mon – Fri only / no weekend restrictions / no Sunday restrictions	18
More flexibility on visitor permits / 24 hour time / shorter periods	15
Visitor permits should be cheaper / free	13
Want more short stay or pay and display	12
Want more electric vehicles chargers or designated EV bays	8
Residents should get one permit for free	4
Should be no extra charge for additional permits	4
Want more business / employee permits made available	4
Want scheme merged with other neighbouring schemes	4
Limit the number of permits residents can have	3
Want a full scheme to be implemented	3
Want Boundary Road section included	2

<sup>2</sup> Comments mentioned more than once

## Demographic Information

Age	Number	%
U18	0	0.0
18-24	0	0.0
25-34	12	3.5
35-44	50	14.5
45-54	121	35.0
55-64	89	25.7
65-74	56	16.2
75+	18	5.2
<b>Total</b>	<b>346</b>	<b>100</b>

What gender are you?	Number	%
Male	165	43.9
Female	211	56.1
Non-Binary	0	0.0
Other	0	0.0
<b>Total</b>	<b>376</b>	<b>100</b>

Do you identify as the gender you were assigned at birth?	Number	%
Yes	363	99.5
No	2	0.5
<b>Total</b>	<b>365</b>	<b>100</b>

Disability	Number	%
Yes, a little	36	9.4
Yes, a lot	10	2.6
No	337	88.0
<b>Total</b>	<b>383</b>	<b>100</b>

Of those who answered “yes”, disabilities were as follows:

Please state the type of impairment which applies to you.	Number
Physical impairment	27
Sensory impairment	1
Learning disability/ difficulty	1
Long-standing illness	13
Mental health condition	3
Development condition	0
Autistic Spectrum	1
Other	15



How would you describe your ethnic background?		Number	%
White	White English/ Welsh/ Scottish/ Northern Irish/ British	327	89.1
	Irish	6	1.6
	Gypsy or Irish Traveller	0	0.0
	Any other white background	22	6.0
Asian or Asian British	Bangladeshi	1	0.3
	Indian	2	0.5
	Pakistani	0	0.0
	Chinese	1	0.3
	Any other Asian background	0	0.0
Black or Black British	African	1	0.3
	Caribbean	0	0.0
	Any other Black background	0	0.0
Mixed	Asian & White	2	0.5
	Black African & White	0	0.0
	Black Caribbean & White	0	0.0
	Any other mixed background	3	0.8
Any other ethnic group	Arab	0	0.0
	Any other ethnic group	2	0.5
<b>Total</b>		<b>367</b>	<b>100.0</b>

How would you describe your sexuality?	Number	%
Bisexual	7	2.0
Gay Man	9	2.6
Heterosexual/ straight	310	89.6
Lesbian/ Gay Woman	11	3.2
Other	9	2.6
<b>Total</b>	<b>346</b>	<b>100.0</b>

Religious Belief	Number	%
I have no particular religion or belief	157	45.5
Buddhist	4	1.2
Christian	135	39.1
Hindu	1	0.3
Jain	0	0.0
Jewish	9	2.6
Muslim	0	0.0
Pagan	0	0.0
Sikh	0	0.0
Agnostic	5	1.4
Atheist	23	6.7
Other	4	1.2
Other philosophical belief	7	2.0
<b>Total</b>	<b>345</b>	<b>100.0</b>

<b>Are you a carer</b>	<b>Number</b>	<b>%</b>
Yes	50	12.9
No	337	87.1
<b>Total</b>	<b>387</b>	<b>100.0</b>

<b>If yes, do you care for a:</b>	<b>Number</b>
Parent	26
Partner or Spouse	7
Child with special needs	5
Friend	0
Other family member	7
Other	14

<b>Armed Forces</b>	<b>Yes</b>		<b>No</b>	
	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>
Are you currently serving in the UK armed forces?	0	0.0	361	100.0
Have you ever served in the UK armed forces?	11	3.2	333	96.8
Are you a member of a current or former serviceman or woman's immediate family/ household?	10	2.9	334	97.1